**Restaurant Management System**

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**Version: \_\_\_1.1\_\_\_\_\_\_\_**

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| **USE CASE NAME:** | Check Guest Information | | **USE CASE TYPE** |
| **USE CASE ID:** | 2 | | **Business Requirements: 🗹** |
| **PRIORITY:** | High | |  |
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| **PRIMARY BUSINESS ACTOR:** | Receptionist | | |
| **OTHER INTERESTED STAKEHOLDERS:** | Customer – interested in activity because their information is being checked from the database. | | |
| **SHORT DESCRIPTION:** | In this case, the receptionist is able to check any guest information. | | |
| **PRE-CONDITION:** | The receptionist is logged in the system. | | |
| **TRIGGER:** | When a customer approaches the receptionist upon entering the restaurant. | | |
| **TYPICAL COURSE** | **Actor Action** | **System Response** | |
| **OF EVENTS:** | **Step 1**: Receptionist enters guest’s phone number or ID. | **Step 2**: System acknowledges that customer is registered in the system and display their customer ID. | |
| **ALTERNATE COURSES:** | **Alt-Step 2:** The guest is not registered already. Use case terminated. | | |
| **CONCLUSION:** | The case is concluded when system displays the information of the guest. | | |
| **POST-CONDITION:** | Guest information is displayed on the screen, and data remains unchanged in the database. | | |
| **BUSINESS RULES:** | Only receptionist can check a guest’s information. | | |
| **IMPLEMENTATION CONSTRAINTS AND SPECIFICATIONS:** | Staff can only check one guest’s data at a time. | | |
| **ASSUMPTIONS:** | Staff is available and trained | | |